Hi James

We have a record in EThOS for this thesis, but not the full file.

The record was added in June 2015, in response to a user's speculative request for the thesis. We have a note on the EThOS record stating "Missing from university". This means we contacted LSE when we received the request from a user, to request a copy for digitisation – LSE would have responded with that info.

The EThOS Admin team normally verify requests to check they are valid thesis titles, e.g. in the Library's online catalogue. I do not know what checks were made at that time but evidence of the PhD is here https://www.taiwan.gov.tw/images/ufile/file20160929110954688.pdf and in LSE's response to the request.

I checked with LSE in case they had more info. Their reply is:

"I'm really sorry, we can't say very much at the moment other than this one is a bit of a saga as the thesis appears to have gone missing soon after the award was made in 1984. However, if the BL has no other information about the thesis then that is what you should say. If the enquirer wants to make the FOI direct to LSE then we can consider it although most of the requests we've had are to do with her student record so we can't ". [Sic – this is how the email content finishes].

We will remove the record from EThOS once we have permission from the university.

Thanks Sara

From: Gould, Sara Sent: 24 June 2019 09:57

To: Customer-Services-Ethos < Customer-Services-Ethos@bl.uk>; FOI-Enquiries < FOI-

Enquiries@bl.uk>

Cc: Satchidanandam, Anand < <u>Anand.Satchidanandam@bl.uk</u>>; Rosie, Heather

<<u>Heather.Rosie@bl.uk</u>>

Subject: RE: Request a known thesis not listed in EThOS CRM:00410015606

Hi James

I have contacted our EThOS contact at LSE to check what info they have about this thesis as we have a note on our record to say 'missing from university'.

Will get back to you asap.

Thanks Sara From: Johnson, Sue <Sue.Johnson@bl.uk> On Behalf Of Customer-Services-Ethos

Sent: 21 June 2019 16:15

To: FOI-Enquiries < FOI-Enquiries@bl.uk >

Cc: Gould, Sara <Sara.Gould@bl.uk>; Satchidanandam, Anand <Anand.Satchidanandam@bl.uk>;

Rosie, Heather < Heather. Rosie@bl.uk>

Subject: FW: Request a known thesis not listed in EThOS CRM:00410015606

Dear FOI team

https://ethos.bl.uk/OrderDetails.do?uin=uk.bl.ethos.652034

We hold a thesis record on EThOS that the researcher below is unable to verify. He wishes to make an FOI request on how we have the data and when it was loaded.

I have copied in colleagues who may be able to help with the information required.

This is also the second query I have received about this thesis.

Cheers Sue



Sue Johnson Customer Services The British Library Boston Spa WETHERBY West Yorkshire LS23 7BQ www.bl.uk





T +44 (0) 1937 546250 sue.johnson@bl.uk

Please take this opportunity to tell us what you think of our customer service

From:

Sent: 21 June 2019 05:44

To: ethos-help

Subject: Re: Request a known thesis not listed in EThOS

Dear Lynn:

Thank you very much for your prompt response to my request of Ing-Wen Tsai's LSE PhD thesis titled "Unfair Trade Practices and Safeguard Actions" of 1984.

In fact, the situation is complicated. Although the information about this thesis is searchable in your library system, it is not in each of the three University of London libraries: Senate House Library, Institute of Advanced Legal Studies library, and LSE library. The thesis actually does not exist physically and digitally in these three libraries according to my contact with LSE librarians. To prove what I said, you can check the following link:

https://librarysearch.lse.ac.uk/primo-explore/search?query=any,contains,Ing-Wen%20Tsai&tab=default_tab&search_scope=CSCOP_ALL&vid=44LSE_VU1&facet=sear_chcreationdate,include,1983%7C,%7C1984&mfacet=rtype,include,dissertations,1&offset=0 So, how come the so-call "PhD thesis" is searchable in your library system? Please kindly let me know who uploaded the fake information about the non-existent thesis to your ethos system, and when did someone do this uploading? In addition, if you verify that the PhD thesis has never existed, please remove it from your ethos system. Your replies will be greatly appreciated.

I made these requests under UK FOI and I thank you very much for your valuable time.

Best regards,

On Mon, Jun 17, 2019 at 6:47 AM ethos-help@bl.uk> wrote:

Dear

Thank you for your speculative request for a UK Doctoral thesis.

This thesis record is already on EThOS:

http://ETHOS.bl.uk/OrderDetails.do?uin=uin=uk.bl.ethos.652034

If you have any further queries please do not hesitate to contact us.

Kind Regards

Lynn Townend



Customer Services EThOS

T +44 (0) 1937 546060

customer-services-

ethos@bl.uk

The British Library **Boston Spa WETHERBY West Yorkshire LS23** 7BQ4www.bl.uk







Please take this opportunity to tell us what you think of our customer service

From: ethos@bl.uk

Sent: 15 June 2019 01:05:03 (UTC) Dublin, Edinburgh, Lisbon, London

To: uktheses-work

Subject: Request a known thesis not listed in EThOS

Thesis Details

Title: Unfair trade practices and safeguard actions

Thesis Author: Ing-Wen Tsai

Awarding Institution: London School of Economics and Political Science

Year: 1984

Additional Information : citation	
Requested By Researcher Name:	
Email Address :	