

From: [O'Connor, D](#)
To: [Wilson, Clive](#); [Maguire, RE](#); [sec.div.gdpr@lse.ac.uk](#)
Subject: Re: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.
Date: 01 August 2019 10:35:34

Thanks Clive.

There have been very few press ones overall (about two or three). Mostly it's from Taiwanese members of the public.

Cheers,
Danny

From: Wilson, Clive <CLIVE.Wilson@lse.ac.uk>
Sent: 01 August 2019 10:27 01
To: Maguire, RE <R.E.Maguire@lse.ac.uk>; sec.div.gdpr@lse.ac.uk <sec.div.gdpr@lse.ac.uk>
Cc: O'Connor, D <D.O'Connor@lse.ac.uk>
Subject: RE: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

Thanks Rachael

that's great. Yes, I think pretty much everyone knows to forward things to me. I'm just doing some guidelines for colleagues as I'll be away the next two weeks, but they know they can also contact [REDACTED] Danny if they are not sure.

All emails are in a separate folder and I have a spreadsheet with 35 names on it, but some of those have sent multiple requests... Danny may have press related ones I don't.

thanks again

Clive

From: Maguire, RE
Sent: 01 August 2019 10 07
To: Wilson, Clive; sec.div.gdpr@lse.ac.uk
Cc: O'Connor, D
Subject: RE: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

Hello Clive,

I'm the only one covering the sec.div.gdpr email these days. Better to email glpd.info.rights or Kevin Haynes directly if I am not in.

Firstly, you can respond to all enquiries with the one email. Secondly, you can respond with:

Dear [REDACTED],

The School is not required to respond to repeated requests for information where the response has not changed since the previous request and response. As such, Section 14(2) applies to any further such requests you make. We are not required to respond to any further requests on this subject under Section 17(6)(a) of the Freedom of Information Act.

You may if you wish complain to the Information Commissioner's Office via their website www.ico.org.uk.

Regards etc

It would be useful if you could ensure that any requests made to other teams get funnelled to you so if there is a complaint to the ICO, we can show all of the requests we received.

Regards,
Rachael

From: Wilson, Clive
Sent: 30 July 2019 09:31
To: Maguire, RE <R.E.Maguire@lse.ac.uk>; sec.div.gdpr@lse.ac.uk
Cc: O'Connor, D <D.O'Connor@lse.ac.uk>
Subject: FW: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

Hello

in Rachael's absence could I have the correct form of words for a vexatious request please?

Partly repeated, partly fishing ... He has also emailed – separately - two other library teams with basically the same question.

thanks

Clive

From: [REDACTED]
Sent: 30 July 2019 06:01
To: Wilson, Clive
Cc: [REDACTED]
Subject: Re: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

To: Mr. Clive Wilson, Enquiry Services Manager (Academic Services)
Subject: [Library Enquiries] Request for Ing-wen Tsai's PhD thesis of LSE (1983), entitled :*Unfair trade practices and safeguard actions*
Reference: This email is sent from LSE Library in relationship to ticket id #2670227 / Source 99148938412302021 Library Catalogue
From: [REDACTED]
Date: Tuesday July 30, 2019

Dear Mr Wilson,

Thank you for your prompt response.
Some questions regarding your last email remains.
I appreciate it if you would kindly address the following.

With regard to :
Any legitimate researcher is welcome to view it in our special collections reading room.
Is this Ing-wen Tsai's PhD thesis (1983 or 2019) in the public domain or not?
Was it being classified by LSE? Or, was it classified by the UK government?
If not, why was it restricted to only "a legitimate researcher" to view it in the special collection reading room?
If so, under what ground?

With regard to :
Due to excessive interest, there are no plans to digitise it.
By LSE regulation, are all PhD theses at LSE digitised? or only partly digitised?
Ing-wen Tsai's thesis was completed in 1983, has this thesis not been digitised by LSE throughout the last 35 years?
To satisfy excessive interest of this thesis, wouldn't the most effective way be having it digitised once and for all?
I requested to view my PhD thesis (1975/ U of Soton) in May, its digitised version was made readily available online to me.

LSE library blocked out Tsai's PhD thesis to be viewed by the public, and would not digitise it. It is a case unheard-of.
For this reason, I request you and the LSE library to provide me an explanation before I submit this case to a higher authority.

Yours sincerely,

[REDACTED]

On Fri, Jul 26, 2019 at 3:25 AM Wilson, Clive <CLIVE.Wilson@lse.ac.uk> wrote:

As per initial email below:

Any legitimate researcher is welcome to view it in our special collections reading room.
Due to excessive interest, there are no plans to digitise it.

From: [REDACTED]
Sent: 26 July 2019 11 07
To: Wilson, Clive
Subject: Re: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

Dear Mr Wilson,

Sorry to disturb your library system - my apologies.
I did it purely out of my ignorance of your system and out of my frustration.
You stated:
- we clearly state it is a copy of President Tsai's 1983 thesis. The copy was made in 2019. This is good library practice.

My need is as follows : in order to follow your good library practice, -
How could I get a hold of Tsai Ing-wen's thesis copy, be it a 1983 version or that is made (reprinted?) in 2019? **My problem is: I simply could not get a hold of this copy nor to see it online in full or in part.**

Would you please help?

Your assistance is highly appreciated.

[REDACTED]

On Fri, Jul 26, 2019 at 1:57 AM Wilson, Clive <CLIVE.Wilson@lse.ac.uk> wrote:

Dear [REDACTED]

I am not bouncing emails back and forth on this matter especially since I've already answered objective 2 and the answer to objective 3 is very clearly in the public domain. It also isn't helpful when you send separate emails to a different mailbox.

Ask any library cataloguer – we clearly state it is a copy of President Tsai’s 1983 thesis. The copy was made in 2019. This is good library practice.

Check with Google please how they get their content – it really isn’t that hard to find other examples.

Clive

From: [REDACTED]
Sent: 25 July 2019 17:46
To: LSE Library; Datalibrary; Wilson, Clive
Subject: Fwd: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

Dear Mr Clive Wilson,

Thank you so much for your prompt reply.
You have succinctly picked out the document I had in mind.

My objectives are as follows :

- i) to identify the PhD thesis done at LSE by *Ing-Wen Tsai* entitled "Unfair Trade Practices and Safeguard Actions" (1983)
- ii) to download this thesis online from LSE library
- iii) to verify that Ing-wen Tsai was offered her PhD by LSE upon the completion of this thesis in 1983
- iv) to seek advice from LSE as to the means to achieve my objectives i),ii) and iii).

Following your instruction, I found the following -

- a) ref[1] provides confusing info as to the time frame of her thesis. For example, while Creation Date and Notes mark 2019, and Dissertation notes marks 1983 ?!!
- b) ref [2] show quite the contrary that the thesis of the same title/author was completed 2019 !!!
- c) ref [3] - such a title was advertised in Google Books. But all 4 reviewers could not find the availability of such a book entitled "Unfair Trade Practices and Safeguard Actions" They all think this book, hence the thesis, is a fake!!

Bewildered by this convoluted case, I therefore respectfully request you and/or LSE to clarify or to guide me to the responsible academic unit or department of LSE for further clarification of Ing-wen Tsai's status and the availability of her thesis - one way or the other.

Yours Sincerely,

[REDACTED]

[1]
https://librarysearch.lse.ac.uk/primo-explore/fulldisplay?docid=44LSE_ALMA_DS21186359930002021&vid=44LSE_VU1&search_scope=CSCOP_ALL&tab=default_tab&lang=en_US&context=L

Title	Unfair trade practices and safeguard actions
Author	Ing-wen Tsai University of London.
Subjects	Competition, Unfair
Publisher	Thesis (Ph.D.)
Creation Date	2019
Format	[10 unnumbered pages], xviii, 365 pages, [10 unnumbered pages] ; 30 cm.
Language	English
Notes	A photocopy of Ing-wen Tsai's personal copy of the original thesis presented to the Library in 2019.
Dissertation Note	Thesis (Ph.D.) London School of Economics and Political Science, 1983
Source	99148938412302021

[2]

<http://www.lse.ac.uk/Library/Using-the-Library/Find-material-in-the-Library>
https://librarysearch.lse.ac.uk/primo-explore/search?query=any,contains,Ing-wen%20Tsai&tab=default_tab&search_scope=LSCOP_LOCAL&vid=44LSE_VU1&lang=en_US&offset=0

BOOK

[Unfair trade practices and safeguard actions](#)

Ing-wen Tsai; University of London,

Thesis (Ph.D.) 2019

Available at LSE Library Store theses **F10034**

[3]

Review of Google book search-- a fake publication?

<https://books.google.com.tw/books?id=IRwlvwECAAJ&sitesec=reviews>

No eBook available

- [AbeBooks](#)

-
- [Find in a library](#)

- [All sellers »](#)

[4 Reviews](#)[Write review](#)

Unfair Trade Practices and Safeguard Actions

By I-W Tsai

Review

User reviews

User Review - [Flag as inappropriate](#)

no contents, no abstract, no sponsor, nothing but nothing. sigh....

User Review - [Flag as inappropriate](#)

No luck in finding the content, there is no quote from anyone also no paper published by her.

User Review - [Flag as inappropriate](#)

Is this a real book or just a faked cover??

User Review - [Flag as inappropriate](#)

Have been looking for the book for a long,time,but without success. Does this book really exist? Or it is a book which has never existed. ONLY A TITLR, NO BOOK AT ALL.

----- Forwarded message -----

From: **LSE Library** <Library.enquiries@lse-uk.libanswers.com>

Date: Wed, Jul 17, 2019 at 8:57 AM

Subject: [Library Enquiries] inquiry of a PhD thesis in LSE some 35 years ago.

To: [REDACTED]

--# Type your reply above this line #--

Clive Wilson

Jul 17 2019, 04:57pm via System

Dear [REDACTED]

the item in question is now on our Library catalogue at

https://librarysearch.lse.ac.uk/permalink/f/1jad15a/44LSE_ALMA_DS21186359930002021

Any legitimate researcher is welcome to view it in our special collections reading room.

Due to excessive interest, there are no plans to digitise it.

best wishes

Clive

Clive Wilson

Enquiry Services Manager (Academic Services)

London School of Economics

Tel.: 020 7955 7475

10 Portugal Street

Fax.: 020 7955 7454

London WC2A 2HD

Email: Datalibrary@lse.ac.uk

clive.wilson@lse.ac.uk

Original Question

Jul 17 2019, 03:06pm via Email

inquiry of a PhD thesis in LSE some 35 years ago.

Gentlemen,

I obtained my PhD in 1975 from [REDACTED].

Recently I have successfully accessed my PhD thesis electronically through the Library Digitisation Unit of the University.

I wonder if LSE has a similar unit to facilitate such a search for a PhD thesis done at LSE some 35 years ago.

My questions are:

- What is required of a third person for him to inquire and search for this thesis? Which unit should I contact?
- If I would provide the name of such a PhD person, could your system provide the title and the year of the PhD thesis is published.
- What is required to view this thesis electronically? and to have it downloaded?

Thank you so much for your help.

Yours sincerely,

A large black rectangular redaction box covering the signature of the sender.

LSE Library | London School of Economics and Political Science
Lionel Robbins Building (LRB) | 10 Portugal Street | London | WC2A 2HD
Email: library.enquiries@lse.ac.uk +44 (0) 20 7955 7229
Twitter: @LSELibrary
<http://www.lse.ac.uk/library/home.aspx>

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Read our [privacy policy](#).